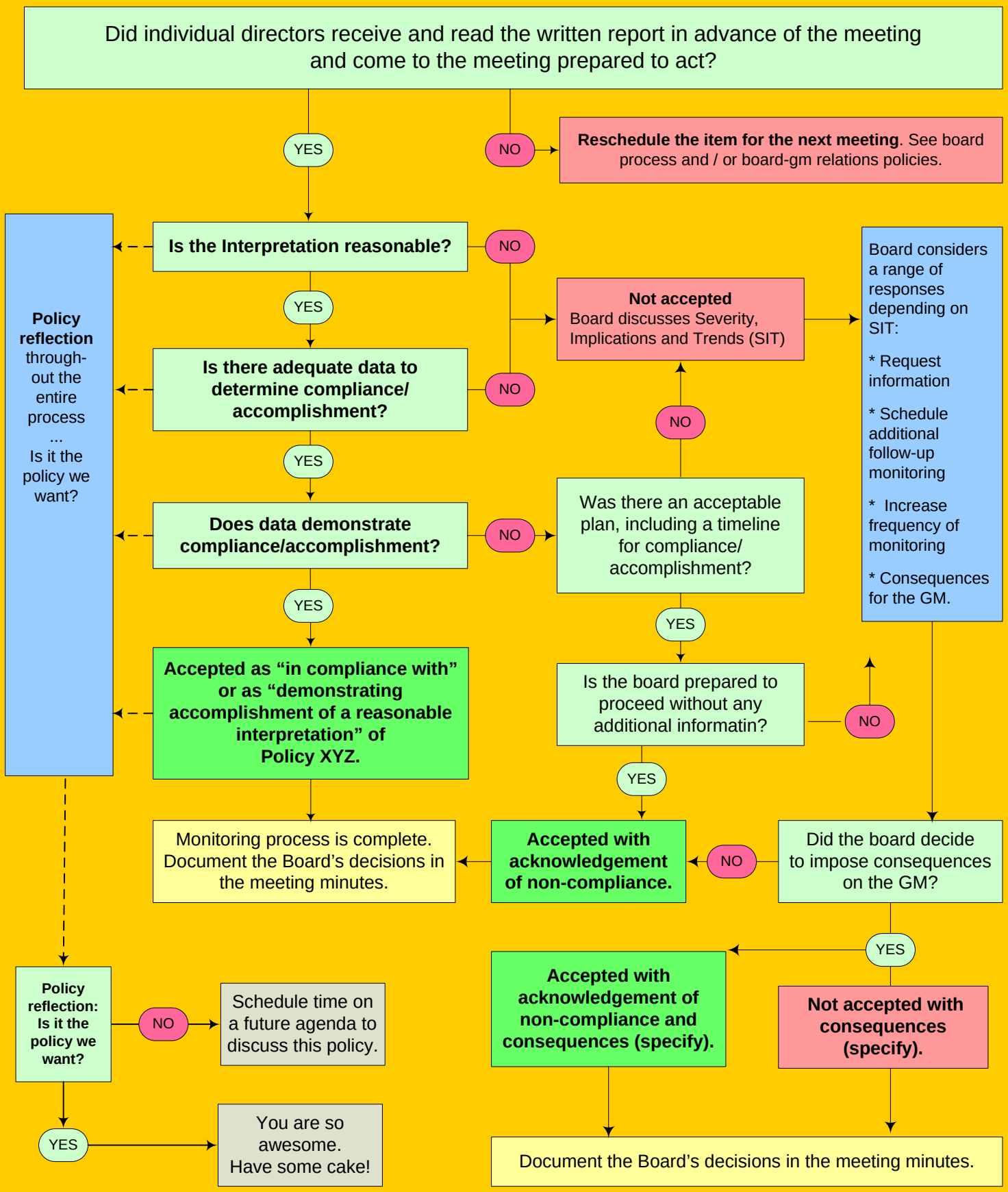Decision Tree for Acting on Internal Monitoring Reports from the General Manager