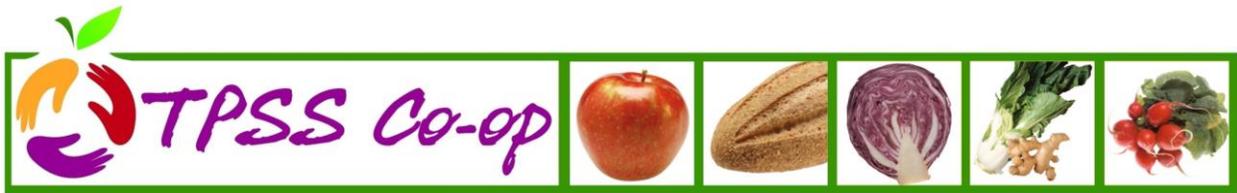


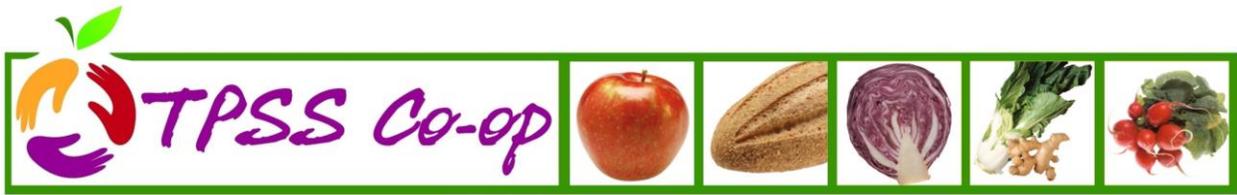
WE VALUE YOUR SUGGESTIONS

Your ideas are important to us. We will be posting customer suggestions and our responses on a regular basis. Please continue to share your input with us!

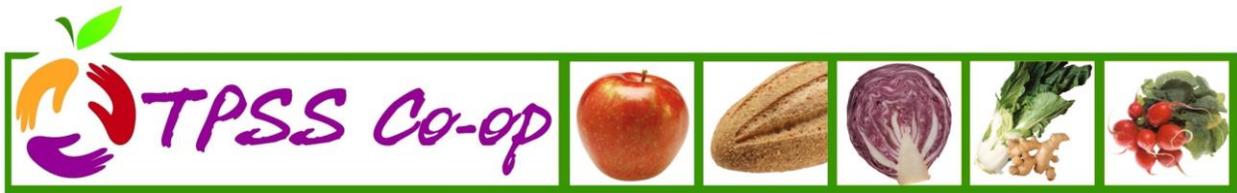
<u>Customer Suggestions</u>	<u>TPSS Response</u>
Product Requests and Suggestions:	
Tofutti non-dairy cream cheese	<i>We are looking into it</i>
Additional seltzer brands	<i>We are looking into it.</i>
Large "Ziploc-like) bags	<i>We have it</i>
Haiku roasted green tea	<i>Discontinued –not selling well</i>
Small compost bags	<i>We have it</i>
Bittersweet chocolate	<i>We have it</i>
Quinoa rice drink	<i>Discontinued- not selling well</i>
Coffee ice cream	<i>We are looking into it</i>
Low-fat cheese	<i>We are looking into it</i>
Wolfgang Puck butternut squash soup	<i>We have it</i>
Gluten-free bread besides Udi's	<i>We have it</i>
Storye (?) rye bread	<i>We have it</i>
Celestial decaf chai	<i>We have it</i>
Arrowhead Mills spelt flake cereal	<i>We have it</i>
Gluten-free pretzels in small bags	<i>Looking into it</i>
Protein chips (Quest)	<i>Looking into it</i>
Runa Teas	<i>Discontinued-not selling well</i>
Yerba Mate tea bags	<i>We have it</i>
Carry tomato paste in tubes	<i>Will be available in a few weeks</i>
Carry nut-free granola	<i>Now available in bulk department</i>
Carry vegetable oil	<i>Looking into whether or not we can find a good quality oil</i>
Carry bamboo toilet paper	<i>We have ordered it and will be stocking it on a trial basis</i>
Carry unsweetened cocoa in bulk	<i>It is in now in stock</i>
Season brand sardines	<i>We have them</i>
Mija sangria	<i>Mija Sangria is now on our shelves</i>



More fresh meat and fish	<i>We are contacting distributors to bring more fresh meat & fish, but space is limited</i>
Flat anchovies not in round jar	<i>Going to research on the others, we have to be certain the ingredients are natural</i>
Chick pea and vegetable soup	<i>We currently carry chick pea and vegetable soup. You can find them on aisle 2.</i>
Chili chocolate bars (dark chocolate with spice)	<i>We will bring it in soon</i>
Pachmama coffee	<i>We carry many coffee brands, and we are looking into this one.</i>
Refrigerated, not frozen, pie crusts	<i>We do not have space for refrigerated pie crust. We currently have pie crust in our frozen and bakery sections.</i>
Califia blend almond milk	<i>We currently carry this product. Please ask any employee to point it out.</i>
No-salt, not low salt, soups	<i>Trying to find some</i>
Flowers	<i>We are trying to find a distributor with reasonable prices</i>
More dairy products not ultra-pasteurized	<i>We will look into this</i>
Vegetable korma café spice meals	<i>We already carry this product in our grab & go section (In the fridge)</i>
Lancaster Food Company bread	<i>We are currently in talks with the company to possibly bring them into our store.</i>
Pickapeppa sauce	<i>We will bring it in soon</i>
Frozen filo	<i>We will bring frozen filo back in the upcoming days.</i>
Powdered milk	<i>Ordering Bob's brand milk powder</i>
2 Sisters Ice Cream	<i>We will take a look at this product and see if it meets our food standards.</i>
DC Vegan cauliflower beet salad	<i>D.C Vegan products are on our shelves.</i>
More and better produce	<i>We will keep improving the quality of our produce and look for more variety</i>
Great River Milling Company flour	<i>Looking into this</i>
Carry Trapich Malbec	<i>We do, but it is a special order, so we don't know when the county will bring it to us</i>



General Suggestions:	
Bring in more bread and keep stocked	<i>We are looking into additional bakeries, and we have increased the amount we order</i>
Cauliflower costs too much	<i>There was a nationwide shortage. Price was lowered when new crop came in</i>
Missing posted prices in produce	<i>All prices are now posted</i>
Educate staff on different mushrooms	<i>Staff has been shown differences</i>
Carry sweet potatoes and yams	<i>We have sweet potatoes and looking forward to carrying yams</i>
Donate poker chip money to TP Middle School, Humane Society	<i>Charities are rotated and will consider</i>
Bring back water-by-the-cup	<i>Space issue</i>
All cashiers should handle returns	<i>All cashiers cannot have the authority, but we have added an extra supervisor to assist and speed up transactions</i>
Put all beer and wine in one place	<i>Space issue</i>
Remove Dominion Beer	<i>This is one of our most popular products</i>
Carry non-alcoholic beer and wine	<i>We will look into this</i>
Has the Co-op checked the contents of sunscreen we sell? The journal Archives of Environmental Contamination and Toxicology has published research showing that sunscreen is harming coral reefs	<i>Our Wellness Manager has verified that none of our sunscreens contain oxybenzone, the chemical cited in the article</i>
Remind produce workers to wear gloves when handling cut fruit	<i>All produce workers have been reminded to wear gloves and follow all health code procedures</i>
Move poker chip jars so that they are easier to find, and shoppers do not block exit while selecting a charity to support	<i>Jars have been moved to the customer service desk and with clear visible signage</i>
Put a water bowl outside for dogs	<i>Done immediately and available to all visiting pets</i>
Provide pen at suggestion box	<i>A pen is tied to the box</i>
Improve bike rack	<i>We are looking into it</i>
Put space for date on suggestion form	<i>Forms are being revised</i>



Bates farm lotion contains allergen optiphen (preservative)	<i>We researched and we realized Optiphen which is from green tea is used to sterilize and preserve the raw goat milk. Unfortunately some people react to this substance, so we have indicated on the shelf that it contains Optiphen</i>
Don't run out of goat cheese	<i>We have started ordering extra goat cheese to meet the demand.</i>
Return spoons to peanut butter. Spatulas are too large	<i>Due to Health Department regulations, we now sell pre-scooped peanut butter.</i>
Soup containers too cheap	<i>We will look for stronger soup containers.</i>
Butcher shop	<i>Due to the size of the store we currently don't have space for a butcher shop</i>
Don't carry conventional produce	<i>Due to our inability to get some produce all season and price factor, we do carry some conventional produce from time to time but most of our produce are organic</i>
Improve bread selection	<i>We recently improved our bread selection by adding more variety</i>
Put recycling bins at front of store	<i>We will be bringing back the recycle bin at the front of the store</i>